

# Brookhaven Rehabilitation and Health Care Center

## Visitors Expectations Fact Sheet

- Visitors, including long-term care ombudsman, are screened for signs and symptoms of COVID-19 prior to resident access. Screening shall consist of both temperature checks and asking screening questions to assess potential exposure to COVID-19 which may include questions regarding international travel or travel to other states.
- The facility strongly requests that all visitors provide proof of a negative Covid-19 test within 72 hours of the date of visit. The facility will provide a rapid Covid-19 test at the time of the visit to any consenting visitors.
- Visitors must fill out all information on the visitation log/check in at the kiosk which includes but is not limited to: first and last name of the visitor; physical (street) address of the visitor; daytime and evening telephone number; date and time of visit; and email address, if available.
- Visitation will be **refused** if the individual(s) exhibits any Covid-19 symptoms, does not pass screening questions and/or fails to comply with infection prevention protocols.
- **All** visitors and residents **MUST** wear a face mask and are expected to adhere to the core principals of infection control and prevention. The facility will provide face masks as needed. Appropriate social distancing must be observed.
- Visitation is preferred on the outdoor patio, weather permitting. In inclement weather the preferred visitation location is the main floor main dining room. Appropriate social distancing will be maintained in both areas.
- Visitation may occur in resident rooms. It is preferred that residents with non-vaccinated/severely immunocompromised roommates do not have in room visitation with the roommate present. If both roommates are unable to exit the room due to medical/physical concerns, the visit may occur in the room with the core principles of infection control followed at all times. The facility will assist in ensuring safe in room visits.
- When county transmission levels are High or Substantial, face masks **MUST** be in place at all times and physical distance must be observed at all times regardless of vaccine status.
- When county transmission levels are Low to Moderate it is recommended that face masks and physical distance be in place at all times. However, fully vaccinated residents may choose to have physical contact without the use of face mask if **ALL** their visitors are fully vaccinated. Hand hygiene should be performed before and after physical contact. Visitors must wear face masks around and physically distance from other residents and health care personnel.
- The county transmission level will be posted on the entrance doors of the building and at the front desk.
- Alcohol-based hand sanitizer will be available for use prior to, during and at the end of the visit.
- All visitation will be monitored by staff. Any lack of adherence to protocol will result in the prohibition of visitation.
- Visitors are required to report to the facility any positive Covid-19 test or symptoms that occur 48 hours after a visit. Visitors should call: 718-471-7500 and request to speak to the Administrator, Director of Nursing or Nursing Supervisor.
- Please note that at any time you visit a health care setting and especially during the Covid-19 pandemic there is a risk for potential risk for exposure.
- If a visitor chooses to conduct a visit with a resident on quarantine/transmission-based precautions, the exposure risk increases. The facility will provide all necessary personal protective equipment to make the visit as safe as possible.
- If you wish to expedite the visitation process, you are welcome to call the facility ahead of time.